

BRIZ LEAVERS – ONLINE ORDER TERMS & CONDITIONS

1. Custom-Made Products

All senior shirts and leavers garments are custom manufactured specifically for each school cohort.

Briz Leavers does not manufacture individual parent orders separately. Production commences only after:

- All online orders are finalized; and
- The school submits the consolidated, approved final order list **to Briz Leavers via email.**

Once production has commenced:

- Orders cannot be cancelled
- No change-of-mind refunds apply
- No changes to size, name, or garment details can be made.

All garments are made strictly to the quantities listed in the final approved order and no surplus stock is produced.

2. Portal Setup, Deadlines & Order Management

When Briz Leavers creates a school ordering account, a default deadline is entered into the system.

This deadline is indicative only. The school is responsible for reviewing and setting its own official deadline within the admin portal.

Briz Leavers does not automatically download orders or commence production when a portal deadline expires.

The school is fully responsible for managing the ordering period, extending deadlines where required, and determining when the order is ready for submission.

Production will only begin once the school downloads the final consolidated order list and emails the approved file to Briz Leavers.



A 48-hour cooling-off period applies from the time Briz Leavers receives that submission email. After 48 hours, the order is locked and production commences.

Order Editing & Changes:

The school is responsible for managing all parent communication regarding order edits or size changes.

Parents must contact the school's nominated organizer for any order updates prior to final submission.

Briz Leavers does not manage individual parent order edits and is not responsible for communicating order changes directly with parents.

Any updates must be handled by the school through the admin portal before the final order list is submitted.

3. Missed School Deadlines

If a parent misses the school's internal deadline, the school is responsible for handling the request. Late inclusion is not guaranteed.

4. Top-Up Orders (Late Orders)

Orders received after the 48-hour cooling-off period or after production has commenced are treated as Top-Up Orders.

Top-Up Orders:

- Incur an additional \$5.00 per shirt surcharge.
- Incur a separate delivery fee.
- Have an approximate 4-weeks production timeframe.
- Are limited to three (3) top-up production runs per school cohort.

Briz Leavers reserves the right to decline additional top-up requests beyond this limit.

5. Size Selection

All garments are produced strictly to the quantities listed in the final approved order.

No exchanges are possible for custom orders, as no excess stock is manufactured.

It is the responsibility of the School and parent/guardian to ensure the correct size is selected by referring to the provided size chart and trying on sizing samples where available.

Garment sizing varies between suppliers and styles. No assumptions should be made based on previous garments or other brands.

Incorrect size selection does not qualify for exchange or refund.

6. Names & Personalization

The School must provide Briz Leavers with a final, approved student name list via email.

Only the names supplied by the School in this official list will be used for shirt production.

Briz Leavers does not collect or use student names from individual online parent orders.

The School is responsible for ensuring spelling accuracy, confirming nickname approvals, and verifying the final name list before submission.

Once the cooling-off period has expired, no name changes can be made.

Briz Leavers is not responsible for errors contained in the School-supplied name list.

7. Defective Goods

Manufacturing faults must be reported within 14 days of delivery to the school.

Approved manufacturing faults will be repaired or replaced in accordance with Australian Consumer Law.

Minor variations in colour, print placement, or finish within industry tolerances do not constitute defects.

8. Delivery & Distribution

All garments are delivered in bulk to the School only.

Briz Leavers does not ship individual orders directly to parents unless agreed in writing.

Once the bulk shipment has been delivered, responsibility transfers to the School.

The School is responsible for distributing garments to students and must distribute shirts according to the final order list.

Briz Leavers is not responsible for shirts misplaced after delivery to the School, distribution errors made by the School, or claims relating to internal allocation once delivery is confirmed.

Parents must contact the School regarding distribution matters after delivery.

9. Password & Pricing Access Responsibility

Each product portal (e.g. Student Shirt, Staff Shirt) is protected by a unique password.

Briz Leavers provides the school with the relevant order links and passwords.

It is the school's responsibility to:

- Distribute the correct password to parents.
- Ensure staff-only pricing passwords are not shared with students or parents.
- Verify that the correct pricing portal is communicated.

Briz Leavers is not responsible for orders placed using an incorrect password due to School distribution error.

If orders are placed under an incorrect pricing category as a result of password miscommunication by the school:

- Briz Leavers reserves the right to adjust pricing to the correct product category; or
- Issue a supplementary invoice to the school for the price difference; or
- Cancel and reissue affected orders prior to production.